

Fundraising Complaints Procedure

We hope we will never give you cause to make a fundraising complaint. We will take any complaints seriously and once received, we will contact you within 5 working days. Please send your complaint by email to development.office@stcatz.ox.ac.uk or by post, addressed to The Development Office, St Catherine's College, University of Oxford, Manor Road, OX1 3UJ. If you are not satisfied with our response, we will refer it to the Master of the College then if you are still unhappy, you can contact the [Fundraising Regulator](#), who will independently investigate your complaint.
<https://www.fundraisingregulator.org.uk/complaints/make-complaint>